

## Nuvo Warranty Information:

Skywalker will assist with Nuvo warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

### **Warranty Policy**

**Except for any express warranty included within the packaging of a specific product, Legrand warrants all professionally installed Nuvo analog products to be free of defect in workmanship or materials for a period of one (1) year from the original date of purchase, and provides a one (1) year warranty for all speakers (henceforth referred to as the "Warranties"). These Warranties apply to the original purchaser only and are not transferable. These Warranties apply and are good only in the United States. For products purchased outside the U.S. or by non-U.S. customers, to the extent any warranty applies, such warranty may be provided by the Authorized Nuvo Dealer from whom the products were originally purchased. Authorized Nuvo Dealers can be found through the Legrand website at: <http://www.legrand.us/where-to-buy.aspx>. (Products purchased from or installed by unauthorized entities are not covered by these Warranties.) These Warranties are subject to the following additional conditions and exclusions:**

- Defects caused by wear and tear, misuse, accidents, voltage excess, acts of nature (fire, flood, lightning, natural disasters, etc.) or neglect are not covered by these Warranties.
- Legrand does not warrant that its products will operate error free or without interruption.
- These Warranties do not apply to problems caused by third party accessories or components.
- These Warranties do not apply to products purchased and/or used outside the U.S.
- These Warranties will be void if:
  - The unit has been altered or modified.
  - The serial number has been removed or defaced.
  - The unit is deemed by Nuvo to have lightning damage.
  - The unit and/or products were not purchased from an Authorized Nuvo Dealer.

### **Contact Information:**

Legrand  
60 Woodlawn Street  
West Hartford, CT 06110  
Support Phone Number: 800.223.4162 opt 3  
Email: [technicalsupport@nuvotechnologies.com](mailto:technicalsupport@nuvotechnologies.com)

### **Process for obtaining RMA**

Use above contact information to request RMA. Use above contact information to request RMA. You will need:

- Model number
- Serial number
- Proof of Purchase
- Description of problem
- Return address and phone number

